

TERMS AND CONDITIONS

BerryEZ Description		Detail
Functions and Features		AS-IS with STANDARD DASHBOARD
Setup Fee / Integration fee		RM5,000.00 (waived)
Maintenance Fee		RM3,000.00 p.a (waived)
Support		Email + Dashboard
FPX INWARD	Transaction Fee	RM1.00 per Transaction
	Payout Speed	T+3 or the next business day if falls on public holiday
Debit card (Visa OR Mastercard)		1.8% or RM1.00 Per Transaction whichever is higher
Received money in local bank		YES
Minimum Transfer to Merchant		RM100
General Description		Details
Holdback		Applicable when: There is a dispute transaction. The holdback amount is equivalent to the transaction amount disputed successfully (or Charge-back filled) against the merchant, so the merchant needs to refund (the charge-back amount only) to this credit card holder. Or else, the payment will be released back to the merchant.
Transaction Refund/ Cancellation		Applicable for credit card transaction only. Merchant is allowed to refund/ cancel particular credit card transaction to the customer by inform BerryPay.
Place and Currency Settlement		The transaction will be settled in Malaysia Ringgit (MYR) and the place of settlement will be in Malaysia at the merchant's chosen bank.